

United States Department of Agriculture

AGRICULTURAL MARKETING SERVICE
DAIRY PROGRAMS

MIDEAST MARKETING AREA Federal Order No. 33

Email: clevelandma1@sprynet.com Web Page: www.fmmaclev.com Detroit

28004 Center Oaks Court, Suite 110 Wixom, Michigan 48393 Phone: 248/596-0206 Toll Free: 800/458-6312 Fax: 248/596-1670

November 1, 2016

To: Handlers Paying Independent Producers, Mideast Marketing Area, Federal Order 33

From: Sharon R. Uther, Market Administrator Sharon R. When

Cleveland

1325 Industrial Parkway North

P.O. Box 5102

Brunswick, Ohio 44212

Phone: 330/225-4758

Toll Free: 888/751-3220

Fax: 330/220-6675

The Mideast Market Administrator's office is introducing a secure, web-based producer test retrieval system. A producer who is not a member of a cooperative association can now access test information by logging on to the Mideast Market Administrator Laboratory website. Producers will still be able to receive test information via the interactive voice recognition (IVR) system, or by the updated email system. The latest tests are posted daily at 5 p.m., M-F. Producers will continue to receive postcards with monthly test averages.

To use the new web-based system, go to the Mideast Market Administrator Laboratory website at https://lab.fmmaclev.com/. You will be prompted to enter your 8-digit producer number and a 6-digit personal identification number (PIN). The producer number and PIN are the same used to access the IVR system found on the bottom of the monthly postcard. Once you are logged on to the website, tests may be retrieved by selecting a date range. The default date range is the current month's tests.

Handlers will have access to the web-based test results for individuals on their producer payroll. Handlers will need to designate, in writing, authorized personnel to receive specialized login information. Handlers will continue to receive the usual test information files.

Questions or comments regarding the web-based test retrieval system should be directed to Brooke Pepin at (888) 751-3220 Ext. 117 or bpepin@fmmaclev.com. There is also an option for leaving feedback on the website. Your feedback is appreciated.